



# Rentisfordeno puposes on wand is not intended to POWER PURCHASE AGREEMENT (RPA) **QUOTE**

Created by:

Powow Energy (GTL Renewable Pty Ltd) Shine Hub Pty Ltd

**Prepared for:** 

Uncle Pat - Customer 3

<b>D</b> WON		CLEANETE & COUNCIL APPFOVED SOLAR BIAILER
	Your Details	ROM
Name		Gincle Pat - Customer 3
Email		brysn.g+upc3@shinehub.com.au
Contact Number		1234567890
ShineHub Member ID	6	005385
Premises/Address	Exam	plke Street Sydney Victoria 4321
Date of Quote		26 / 10 / 2022
System Size	Solar Generation Unit	0.2kW
Panel	Tes	t Panel 051322 - test OC 051322 x 1
Panel Inverter Inverter 2 (if applicable)		N/A x 1
Inverter 2 (if applicable)		N/A x 1
Inverter 3 (if applicable)		N/A x N/A
		Unknown
Communication Tool Battery		Unknown x Unknown

e.d. winterficed to be and the sivery ? Blackout Protection (If BOP is required the \$950 extra works cost is to be paid to ShineHub directly) (This is only for certain circuits of the home and will be determined on site by the installer. Blackout protection circuits are limited to a maximum of 22A (for Solis RHI-5K-48ES) and 20 Amps (for Alpha ESS SMILE 5), and cannot run appliances such as AC, Dishwashers, Dryers, or appliances with a similar current draw. If you are purchasing a battery retrofit system which comprises of an AC charger "e.g. GoodWe SBP 5000" please note that during the event of a brownout or blackout, the PV array from the existing system will not be able to charge the batteries.) Extra Equipment STC Amount Number of STC Less Victoria Solar Rebate (Pending Approval) Please note the SolarVIC rebate may drop at any time. If there is a rebate drop before the approval is obtained, the price of this quote is subject to change accordingly. Please also note the approval will expire after 6 months. If the system is not installed within 6 months of approvals this quote will no longer be valid.

Equipment Delivery & Installation	
Levels	Triple
Roof Type	Cement Tile If your roof is tiled, you will need to supply spare tiles on the day of installation for replacement in case of any cracks or damages
Roof Angle	Standard
Phases	Single
Extra Notes	N/A
Others	N/A
Target Date	Typically 8-12 weeks after the agreement is countersigned by Powow Energy. Please note this can be longer due to weather conditions, public holiday periods and or stock levels. Please also note for the Solis Hybrid PPA the estimated time for installation to begin is in February 2021. If the timeframe is extended beyond this timeframe we will notify the customer whether they still wish to proceed or to cancel the order.

Site Inspection Required

No

#### Site Inspection Fees

(The site inspection fee as mentioned above has already been added into the costs of this agreement. If after the site inspection you wish to a neel the order, the site inspection fees must be paid outright to Powow Energy).

As part of the standard installation and in order to make the installation compliant and safe, the following works may be done, if deemed is cessary: a bollard may be installed to protect the battery(s) if the battery(s) is installed in a carport, garage or any area where a car may be housed extra equipment such as backing boards, weatherproof enclosures and meter isolators may also be installed to protect the system.

This documents of the second s The Battery and Inverter location is determined by the Clean Energy Council and AS/NZ standards. The location for the battery and inverter as per the Design attached to this agreement is the most accurate estimated position based on the available information at this point of the installation day our CEC accredited installers find or deem a better location which abides by the CEC and AS/NZ regulations our installers will get your approval

Sealor Contraction

#### Energy Charges - All prices are exclusive of GST

Fixed Energy Charge per month

Fixed Energy Charge per month with VPP Offer\*

Aggregated Energy Charges for 10 years

\* Refers to the "Special Offer - Discounted VPP PPA Price" in the ShineHub VPP Services Agreement. This price applies when 'you' the customer signs up and stays actively participating in the 'ShineHub Virtual Power Plant Program'. If you decided to cancel or opt out of the 'ShineHub Virtual Power Plant Program' the Energy Charges will be changed/revert to the 'Fixed Energy Charge per month' amount. View more details in the ShineHub VPP Services Agreement TnC.

The Fixed Energy Charge is calculated on an estimate of the amount energy produced by the SGU and based on the SGU specifications, prevailing site conditions, location and other relevant information in accordance with clause 15.3(c) of the Terms and Conditions. The Company may only vary the Fixed Energy Charge in accordance with Schedule 4 of the Terms and Conditions. The Energy Charge is calculated using a meter or other measurement device installed at the Premises in accordance with clause 15.3(a) or (b) of the Terms and Conditions. The Aggregated Energy Charges are the estimated amount payable over the term of the agreement based on the Energy Charges.

Where a Customer wishes to withdraw from this agreement prior to the Installation Date, the Company shall be entitled to charge the Customer for all reasonable costs incurred by the Company.

	·
Other Charges - A!! pri	ces are exclusive of GST
Monthly Service Charges	\$0
Fixed Review Rate	\$0 / 0%
Late Payment Fee	\$12.73 each occasion
Direct Debit Dishonour Payment Fee	\$2.50 each occasion
License Fee	\$1 (Included in the PPA)
Buy-Out - All prices	are exclusive of GST
Comparative Quiright Purchase Price	\$7,370.00
Buyout at the Start of Year 1	\$6,370.00
docum	This amount is the same as the comparative cost of the same product if the Customer were to purchase the goods upfront under the terms of a normal sales agreement. It includes the cost of the design, installation, SGU components and any ancillary costs incurred.
Buyout at the End Date	\$1.00

\$102.81

\$82.81

\$9,937.20

	~~~~~~~~~~~~~~~~~~~~~~~~~~~~~~~~~~~~~~
	Terms
Start Date	From the Cate of installation
End Date	years after Start Date
Paym	ent and Invoicing
Invoicing Period	Monthly
Payment Method	Direct Debit
Payment Due Date/ Direct Debit Date	Due amount will be direct debited 7 days from the invoice date. Please note direct debits will not start
	until the system has been commissioned.
	8
Comp	any Notice Details
GTL Renewable Pty. Ltd. (ABN 92 605 007 350)	Trading as "Powow Energy"
GTL Renewable Pty. Ltd. (ABN 92 605 007 350) Address Telephone Email	Level1 530 Botany Rd Alexandria NSW 2015
Telephone	1800 864 026
Email	customer@powow.com.au
Sol	
40 <sup>t</sup>	
NOT NOT	

	8
Licensor/ Notice Details	s/ Access Arrangements
Licensor(s) Name	Uncle Pat - Customer 3
Address	Examplke Street Sydney Victoria 4321
Email	bryan.g+upc3@shinehub.com.au
Licensor Signature(s)	ed tot legal use.
Customer	Signature(s)
Customer Signature(s) I understand by signing this agreement I agree with the attached Design Report and I am responsible for: 1. Organising a solar net-meter to be instaued or have it already installed on the property, in order to receive a solar feed-in tariff. 2. Ensuring the system has a stable internet connection (WiFi or Hard Wired) at the installed premise with the ability for the internet connection to the solar system. 3. Acknowledged that your energy/electricity retailer may change your feed-in tariff and/or energy/electricity tariff rates after solar installation. Please contact your retailer for more details.	notine 6
By entaring this agreement, you agree and consent to being bound by our	privacy policy that is located at Here, and as is updated from time to time.
Company	Signatures

EXECUTED by GTL Renewable Pty. Ltd. (Trading as "Powow Energy") by or in the presence of its duly authorised officers:

Company Signature	6- redukted
Name of Authorised Officer	bg
	Quotation Terms
National Consumer Credit Protection Act, 2009 (Cth) This agreement is not regulated by the National Consumer C (a) if you have a complaint about the arrangement, you may approved by ASIC. This means that you may have to go to ca (b) if you have trouble paying the periodic payments required	ed under the arrangement: ship variation to help you get through your financial difficulty.
Shine Hub Solar Installation and Small Elec	ctrical Work
Customer ("You/Your")	Uncle Pat - Customer 3
Customer Contact Details	bryan.g+upc3@shinehub.com.au
Us ("Our/We")	Shine Hub Pty Ltd
Installation Address	Examplke Street Sydney , Victoria4321

Product - Adders (if any)

Total cost of the above adders (if any)

Payment Due Date

7 days after Agreement is signed, latest before the Target Date

N/A

\$0

# This convertige of the second Same with the Target Date in the PPA above

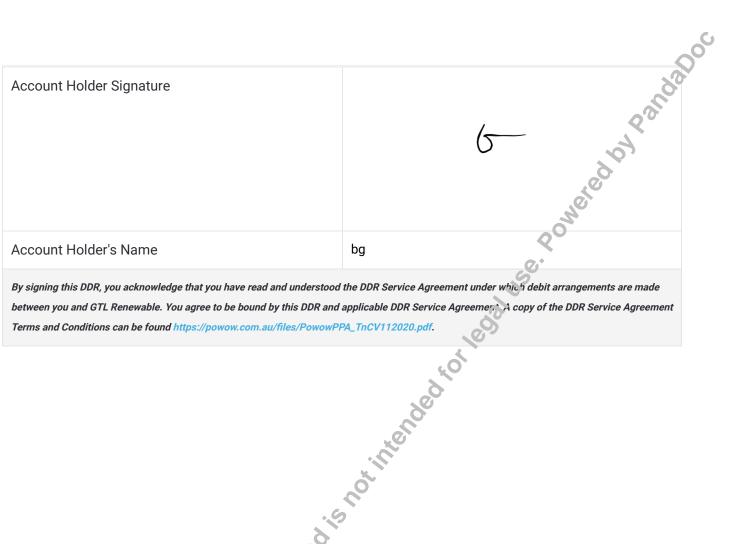
#### **Direct Debit Request**

"GTL Renewable" means GTL Renewable Pty. Ltd trading as Powow Energy (ABN 92605 007 350) - (Payway User: Q23279)

by PandaDoc I/we request and authorise GTL Renewable or its billing agent, until the end of EnerGuard Product Agreement, to arrange payment as per details basw, by debiting my account as described in the form below. I understand that processing this request will take approximately ten working days and is only verify if the original form is correctly filled in and received by GTL Renewable. I acknowledge that GTL Renewable may terminate this request at any time by written a verbal notice and I

must adopt an alternative method of payment.	20
	50.
Custom	ner Details
Name	Uncle Pat - Customer 3
Address	Examplke Street Sydney, Victoria4321
Contact Phone	1234567890
Email	bryan.g+upc3@shinehub.com.au
ShineHub ID	005385
1 STO	

Nomina	ated Account Details
Financial Institution Account Name	dasd
Account Name	dsadsa
BSB (must be 6 digits)	123456
Account Number	123456
Direct	Debit Authorisation
Socument Socument	



This boundary of the second se

Shine Hub Virtual Power Plant Program Sign Up	0310
Customer ("You/Your")	Uncle Pat - Customer 3
Customer Contact Details	bryan.g+upc3@shir.3hub.com.au
Us ("Our/We")	Shine Hub Pty Ltd
Product Name	Virtual Power Plant
Supply Address	Examplke Street Sydney, Victoria4321
Value of Credits	\$0.45/kWh
Payment Method	Credited to your PPA Account
Credit Frequency	Credited Quarterly
VPP Service Term	5 Years
Specifications (Solar Generation Unit)	Unknown x Unknown
Special Offer* - Discounted VPP PPA Price	\$82.81
By signing this, you agree to the ShineHub "Virtual Power Plant Services Agreement". A copy of the terms and conditions can be found here: https://shinehub.com.au/terms/vpp-2k-protoc.	6

\* Where the Customer has entered into a Power Purchase Agreement with a Related Body Corporate, the Customer shall be entitled to receive the Discounted VPP PPA Price when they enter into a VPP Services Agreement with Us. The Customer shall be entitled to the Discounted VPP PPA Price until (a) expiration of the term of this agreement; or, (b) this agreement is terminated under clause 7 of this agreement.

# ice by Pandapoc **Next Steps Powow Energy** What Happens Next Please send us your driver's incence Please send us your electricity bill Please send us a copy of your council rates Powow Energy will then counter sign the agreement once it is approved As a part of the Clean Energy Council Approved Retailer Code of Conduct the CEC Guide for PV for Homeowners can be downloaded or viewed here. Attachment Contrim Proposed Layout is attached **Proposed Layout** A proposal of the locations for the solar panels, inverter and/or battery system. Subjected to changes after engineering design review. Design Report or Estimated Generation Report Confirm the Design Report or Estimated Generation Please be advised that the data is estimations only, Report is attached and actual generation and savings may vary ,s. istanc depending on individual circumstance

# **CONGRATULATIONS – THE SOLAR RETAILER YOU'RE DEALING WITH HAS MADE A STRONG COMMITMENT TO GOOD BUSINESS PRACTICES AND IMPROVING STANDARDS IN THE SOLAR INDUSTRY.**

#### The Clean Energy Council Solar Retailer Code of Conduct is a way for solar businesses to show their commitment to responsible sales and marketing activities and solar industry best practice.

The code of conduct is a voluntary scheme for retail businesses selling solar panel systems to households and businesses. It aims to lift the bar higher than the minimum requirements set by government and regulations and bring about a better standard of service within the solar industry. It is also the only solar industry code of conduct authorised by the Australian Competition and Consumer Commission.

The Clean Energy Council manages the code of conduct and ensures that signatories comply with its strict requirements at all times.

#### WHAT DOES THIS MEAN FOR YOU?

The company you're dealing with has signed on to he Clean Energy Council Solar Retailer Code of Conduct. That means you will receive the following – and more.

- assurance that the company has gene through a rigorous process to become an Approved Solar Retailer
- ✓ a standard minimum warranty period of five years on your whole system
- ✓ detailed information on the process between system installation on I network connection
- ✓ peace of mind that the company will adhere to all existing legislation and regulations, and that its sales representatives will act ethically and not engage in any dishonest or misleading tactics
- ✓ many other quality and performance guarantees

#### LOOK FOR A CLEAN ENERGY COUNCIL APPROVED SOLAR FETAILER

A Clean Energy Council Approved Solar Retailer is a company that has signed on to the code of conduct and agreed to follow its requirements at our times.

Look for the Clean Energy Council Approved Solar Retailers logo when buying solar:



To see a list of current Approved Retailers, visit **approvedsolarretailer.com.au** 

#### **HIGH STANDARDS**

When you buy solar from a Clean Energy Council Approved Solar Retailer, you can be assured that you are buying a quality product from a company that follows all relevant consumer protection laws and is prepared to back the operation of your solar system for at least five years. The code also has strict requirements that companies must follow in pre- and post-sale activities, documentation and general business practices.

#### WHY THE CODE?

The Clean Energy Council established the Solar Retailer Code of Conduct in 2013 on behalf of the solar industry to improve customer service and industry standards. The Clean Energy Council already upholds industry standards for solar installations through its installer accreditation program.

The establishment of the Solar Retailer Code of Conduct means that the solar retail sector will also be monitored, and in particular companies that engage in misleading or poor sales and marketing practices.



### CLEAN ENERGY COUNCIL APPROVED SOLAR RETAILERS WILL:

#### PRE-SALE

- ensure that sales representatives act ethically at all times
- not engage in any dishonest or misleading advertising and sales tactics
- provide you with the necessary information in writing to enable full education about your purchase prior to entering into a contract

#### **POST-SALE**

- respect your legal rights relating to cooling-off periods and refunds and give you the opportunity to cancel a contract and obtain a full refund where changes are made after contract that are not approved in writing
- provide a standard minimum warranty period of five years, on the operation and performance of the whole solar system including workmanship and products, and address any problems arising during this period
- fully inform you of the process between system installation and network connection or will facilitate this process on your behalf

#### **DOCUMENTATION AND GENERAL BUSINESS**

- ensure that you are provided with the required documentation before and after the solar system is installed
- adhere to all existing legislation and regulations, and maintain effective internal cancellation procedures
- be fully accountable for the actions of any subcontracted parties, including CEC-c cc-edited installers/designers
- maintain a fair and transparent complaints process, and get back to you within 21 chys of you making a complaint

#### **DEALING WITH COMPLAINTS**

Should you need to make a complaint against a company identifying itself as a Clean Energy Council Approved Solar Pruiler, you should first contact the retailer

If you are not satisfied with the response from the App, wed Retailer, you can also contact your relevant consumer protection organisation. You can also register your complaint with the Clean Energy Council, which will investigate breaches on the code. This may result in the retailer having its approval revoked.

For more information on dealing with compliants please visit approvedsolarretailer.com.au

#### FURTHER INFORMATION

- For further information or to view a copy of the code of conduct, visit **approvedsol** conduct, visit
- For any questions on the code of conduct, contact: Clean Energy Council - code of Conduct Level 15, 222 Exhibition Street Melbourne VIC 30:00 email **codeofco:duct@cleanenergycouncil.org.au**
- To download the Clean Energy Council's 'Guide to installing solar PV for hous cholds', visit **solaraccreditation.com.au/consumers**
- For information on consumer rights and warranties, visit accr. sov.au/consumers/consumer-rights-guarantees
- To contact your relevant consumer affairs organisation, visit solaraccreditation.com.au/consumers/complaints
- To view the Australian Competition and Consumer Commission authorisation register, visit **registers.accc.gov.au**

#### WHAT IS THE CLEAN ENERGY COUNCIL?

The Clean Energy Council is the peak body for Australia's clean energy industry. We represent and work with hundreds of leading businesses operating in solar, wind, energy efficiency, hydro, bioenergy, energy storage, geothermal and marine along with more than 4000 solar installers.

We are committed to accelerating the transformation of Australia's energy system to one that is smarter and cleaner.

For more information, visit **cleanenergycouncil.org.au** 



APPROVEDSOLARRETAILER.COM.AU

# BECOME A CLEAN ENERGY COUNCIL APPROVED SOLAR RETAILER







# WHY YOU SHOULD BECOME AN APPROVED SOLAR RETAILER

#### **NEW BUSINESS OPPORTUNITIES**

The Clean Energy Council's list of Approved Solar Retailers is the first port of call for many customers looking to buy solar. The Clean Energy Council works closely with governments and buying groups to create exclusive tender opportunities for Approved Solar Retailers.

#### STAND OUT FROM THE COMPETITION

As well as being listed on the w-bsite, Approved Solar Retailers can display the Approved Solar Retailer logo – a recognition of quality that distinguishes your company in the marketplace. Once you have been accepted as an Approved Solar Retailer, you will receive a rackage of marketing material to help you promote your business to consumers.

#### **WE YOUR CUSTOMERS CONFIDENCE**

Being an Approved Solar Retailer gives customers the confidence that you supply quality products, comply with consumer protection laws and will back the operation of your systems well into the future. Customers can be safe in the knowledge that you have been through a rigorous screening process and are committed to ethical business practices.

#### BOOST THE REPUTATION OF THE PV INDUSTRY

By becoming an Approved Solar Retailer, you will help to increase the level of trust in Australia's solar PV industry.

#### TESTIMOMALS

"Since we signed on to the Code, traffic to our website has increased. The Clean Energy Council's Approved Solar Retailers website is our highest referral site every month. We love being an Approved Solar Retailer. We put that logo on all of our collateral and tell all of our customers about it."

#### Jenny Paradiso, Managing Director, Suntrix

"It gives us exposure through the Clean Energy Council website and through some of the marketing and branding of the Approved Solar Retailer program, so it gets our name out there into the industry and to our customer base. We would like for the whole solar industry to strive for that standard, but at the moment, it allows us to prove to our customers that we go one step above what some of our competitors may do."

Eddie Springer, Project Manager, Springers Solar

# THE SOLAR RETAILER CODE OF CONDUCT

ALL APPROVED SOLAR RETAILERS AGREE TO ADHERE TO THE CLEAN **ENERGY COUNCIL'S SOLAR RETAILER CODE OF CONDUCT, WHICH IS AUTHORISED BY THE AUSTRALIAN COMPETITION AND CONSUMER COMMISSION. SOME OF THE MAIN REQUIREMENTS OF THE CODE INCLUDE:** 

- ensuring that sales representatives act ethically at all times
- not engaging in any dishonest or misleading advertising or sales tactics
- upholding consumers' legal rights relating to cooling-off periods and refunds
- providing a minimum five-year warranty covering the operation and performance of the entire PV system
- providing consumers with all required documentation after the PV system is installed
- having a fair and transparent complaints process
- adhering to all existing legislation and regulations
- complying with all code administration, compliance arrangements and breach of code procedures, including payment of an annual fee.

# **HOW TO APPLY** forlega

Visit approvedsolarretailer.com.au

Read the Solar Retailer Code of Conduct to ensure you meet the requirements

Apply colline with the required documentation and pay the application fee You can view the entire Approved Schar Retailer Code of Conduct at approvedsolarretailer.com.au

For more information on becoming a Clean Energy Council Approved Solar Retailer, please visit approvedsolarretailer.com.au or contact codeofconduct@cleanenergycouncil.org.au

red by PandaDoc





Page 17 of 22



# **Photos Required For Design Review**

To assist our engineers in confirming your solar design, please provide the following photos to your customer portal at shinehub.com.au or email them to pm@shinehub.com.au.

Below you will find a checklist of the documents required, keeping in mind the system you've ordered, please provide the appropriate photos. Furthermore, we have also attached some example images below as a guideline for your reference.

#### **Documents/Photos Required:**

- Photo Identification (Powow PPA Only)
- Most recent Council Rates (Powow PPA Only)
- Most recent Electricity Bill (All Pages)
- Entire Meter Board photo (Full photo with all switches)
- Proposed Battery location photo (At least three locations with 2.5m by 1.8m Clearance)
- Back of Internet Router photo

#### In Addition, If Installing Battery Only:

- Existing Solar Inverter Label (All existing inverters)
- Existing Solar Documentation (System size & No. of panels)

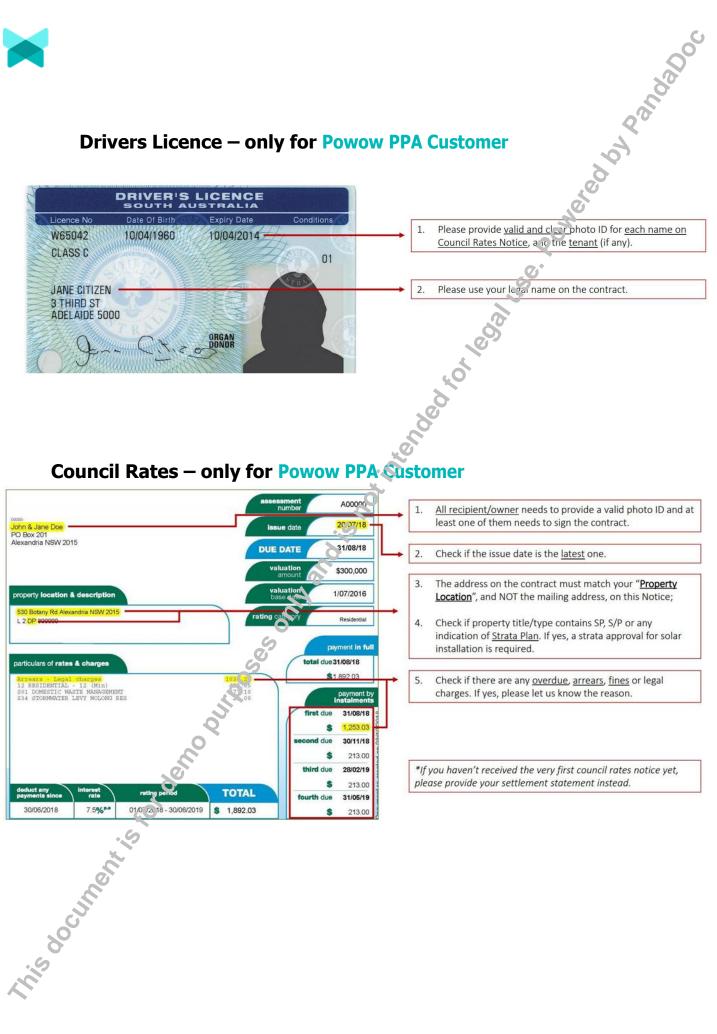
#### In Addition, If Installing Solar Panels:

• Roof photo (Clear photos from ground level)

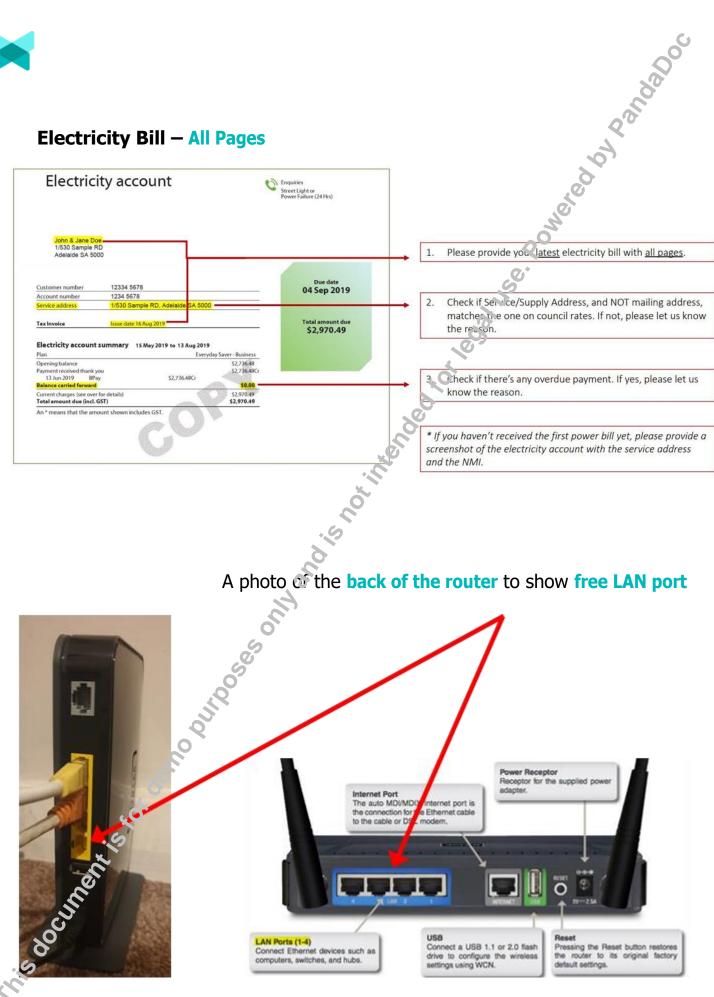
ShineHub Pty Ltd

Suite 1, Level 1/530 Botany Road Alexandria, NSW 2015 1800 898 381 shinehub.com.au Parlago







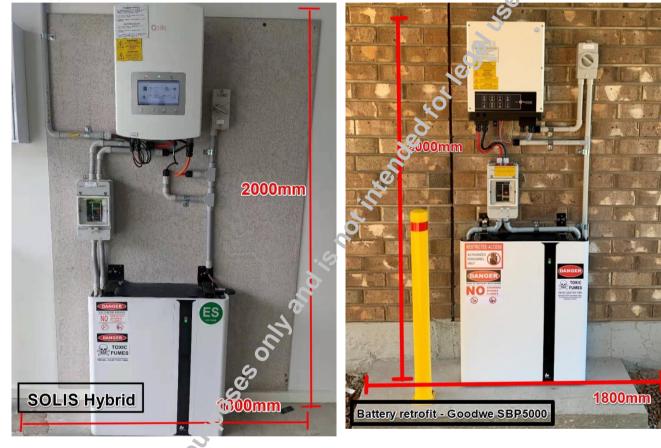




#### Inverter And/Battery Location – Close Up And Full View

- A Sugaloc Clear photo of the wall & ground of where you want to fit your inverter/battery. •
- Recommended locations to be close to switch board and out of direct sunlights
- Clearance needed for battery as per AS/NZS 5139-2019: 2000mm x 1800mm x 300mm [H xWxD]

IMPORTANT: Please provide 3 possible battery locations for review. This letps our engineers approve a location.







#### Existing Solar Inverter – Close Up And Full View

- • If you have an existing solar inverter(s). This is required as supporting information to your grid distributor for system approval.
- The inverter sticker is usually **on the side** or **under the inverter**.
- Be sure to show the following: Model Name, Serial Number and Power Raging





# Existing Solar Panel Information

- Your existing solar panel information and documentation. This can usually be found on your original solar contract or Electrical Certificate of Compliance for your solar system.
- Require knowing the quantity and size of your existing solar panels

#### **Roof Photos- If Instaling Solar Panels**

Clear views of different roof sections that are suitable for solar panels to be installed. 





# **Signature Certificate**

Reference number: LFI88-DFCMG-O6GVN-DH4C6

#### Signer

Sent: Viewed:

Signed:

#### Timestamp

**Uncle Pat - Customer 3** Email: bryan.g+upc3@shinehub.com.au

> 26 Oct 2022 05:38:11 UTC 26 Oct 2022 05:38:32 UTC 26 Oct 2022 05:39:15 UTC

**Recipient Verification:** ✓ Email verified

26 Oct 2022 05:38:32 UTC

Document completed by all parties on: 26 Oct 2022 05:39:15 UTC

Page 1 of 1

Signature

6003

IP address: 58.110.248.242 Location: So dney, Australia

Signed with PandaDoc

PandaDoc is a document workflow and certified eSignature solution trusted by 30,000+ companies worldwide.

