



ShineHub

POWER PURCHASE AGREEMENT (PPA) QUOTE

Version 01072021

Created by:

Powow Energy (GTL Renewable Pty Ltd)
Shine Hub Pty Ltd

Prepared for:

Uncle Pat Customer 5



Your Details

Name	Uncle Pat Customer 5
Email	bryan.g+unclepat5@shinehub.com.au
Contact Number	1234567890
ShineHub Member ID	005389
Premises/Address	Street test Sydney South Australia 1234
Date of Quote	27 / 10 / 2022

Solar Generation Unit

System Size	0.6kW
Panel	Test Panel 051322 - test OC 051322 x 3
Inverter	N/A x 1
Inverter 2 (if applicable)	N/A x 1
Inverter 3 (if applicable)	N/A x N/A
Communication Tool	Unknown

Blackout Protection (If BOP is required the \$950 extra works cost is to be paid to ShineHub directly)

(This is only for certain circuits of the home and will be determined on site by the installer. Blackout protection circuits are limited to a maximum of 22A (for Solis RHI-5K-48ES) and 20 Amps (for Alpha ESS SMILE 5), and cannot run appliances such as AC, Dishwashers, Dryers, or appliances with a similar current draw.

If you are purchasing a battery retrofit system which comprises of an AC charger "e.g. GoodWe SBP 5000" please note that during the event of a brownout or blackout, the PV array from the existing system will not be able to charge the batteries.)

Extra Equipment	N/A
STC Amount	\$0
Number of STC	0
Equipment Delivery & Installation	
Levels	Double
Roof Type	Cement Tile If your roof is tiled, you will need to supply spare tiles on the day of installation for replacement in case of any cracks or damages
Roof Angle	Standard
Phases	Single
Extra Notes	N/A
Target Date	Typically 8-12 weeks after the agreement is countersigned by Powow Energy. Please note this can be longer due to weather conditions, public holiday periods and or stock levels. Please also note for the Solis Hybrid PPA the estimated time for installation to begin is in February 2021. If the timeframe is extended beyond this timeframe we will notify the customer whether they still wish to proceed or to cancel the order.
Site Inspection Required	No
Site Inspection Fees	\$0

(The site inspection fee as mentioned above has already been added into the costs of this agreement. If after the site inspection you wish to cancel the order, the site inspection fees must be paid outright to Powow Energy).

As part of the standard installation and in order to make the installation compliant and safe, the following works may be done, if deemed necessary: a bollard may be installed to protect the battery(s) if the battery(s) is installed in a carport, garage or any area where a car may be housed; extra equipment such as backing boards, weatherproof enclosures and meter isolators may also be installed to protect the system.

From 28 September 2020 onwards, the Government of South Australia will be implementing a new set of standards and requirements for all solar and/battery systems to be installed. For more details of the changes and requirements please visit: [Information for customers and owners](#). The new changes will require all new inverters to be approved and comply with the new performance standard. To proceed with the solar installation, we will be nominating an authorised agent on your behalf 'who can act on instructions to manage rooftop solar output in a power system emergency'. The agent can be SA Power Network with their [Relevant Agent Appointment Terms and Conditions](#). If you have any questions regarding the information, please don't hesitate and let us know.

The Battery and Inverter location is determined by the Clean Energy Council and AS/NZ standards. The location for the battery and inverter as per the Design attached to this agreement is the most accurate estimated position based on the available information at this point of time. If on installation day our CEC accredited installers find or deem a better location which abides by the CEC and AS/NZ regulations our installers will get your approval and be installing on the new location.

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Energy Charges - All prices are exclusive of GST

Fixed Energy Charge per month **\$248.04**

Aggregated Energy Charges for 10 years **\$29,764.80**

The Fixed Energy Charge is calculated on an estimate of the amount energy produced by the SGU and based on the SGU specifications, prevailing site conditions, location and other relevant information in accordance with clause 15.3(c) of the Terms and Conditions. The Company may only vary the Fixed Energy Charge in accordance with Schedule 4 of the Terms and Conditions. The Energy Generation Charge is calculated using a meter or other measurement device installed at the Premises in accordance with clause 15.3(a) or (b) of the Terms and Conditions. The Aggregated Energy Charges are the estimated amount payable over the term of the agreement based on the Energy Generation.

Where a Customer wishes to withdraw from this agreement prior to the Installation Date, the Company shall be entitled to charge the Customer for all reasonable costs incurred by the Company.

Other Charges - All prices are exclusive of GST

Monthly Service Charges **\$0**

Fixed Review Rate **\$0 / 0%**

Late Payment Fee **\$12.73 each occasion**

Direct Debit Dishonour Payment Fee **\$2.50 each occasion**

License Fee **\$1 (Included in the PPA)**

Buy Out - All prices are exclusive of GST

Comparative Outright Purchase Price **\$22,080.00**

Buyout at the Start of Year 1 **\$19,080.00**

This amount is the same as the comparative cost of the same product if the Customer were to purchase the goods upfront under the terms of a normal sales agreement. It includes the cost of the design, installation, SGU components and any ancillary costs incurred.

Buyout at the End Date **\$1.00**

Buyout at the Start of Year N (For Years N = 1 to 10) Please use the below Formula:

Year N Buyout = Year 1 Buyout Price x (11 - N) / 10

N being the number of year(s) that the contract is performed.

Terms

Start Date	From the date of installation
End Date	10 years after Start Date

Payment and Invoicing


Invoicing Period	Monthly
Payment Method	Direct Debit
Payment Due Date/ Direct Debit Date	Due amount will be direct debited 7 days from the invoice date. Please note direct debits will not start until the system has been commissioned.

Company Notice Details

GTL Renewable Pty. Ltd. (ABN 92 605 007 350)	Trading as "Powow Energy"
Address	Level1 530 Botany Rd Alexandria NSW 2015
Telephone	1800 864 026
Email	customer@powow.com.au

Licensor/ Notice Details/ Access Arrangements	
Licensor(s) Name	Uncle Pat Customer 5
Address	Street test Sydney South Australia 1234
Email	bryan.g+unclepat5@shinehub.com.au
Licensor Signature(s)	

Customer Signature(s)

Customer Signature(s)	
<p>I understand by signing this agreement I agree with the attached Design Report and I am responsible for:</p> <ol style="list-style-type: none"> 1. Organising a solar net-meter to be installed or have it already installed on the property, in order to receive a solar feed-in tariff. 2. Ensuring the system has a stable internet connection (WiFi or Hard Wired) at the installed premise with the ability for the internet connection to the solar system. 3. Acknowledged that your energy/electricity retailer may change your feed-in tariff and/or energy/electricity tariff rates after solar installation. Please contact your retailer for more details. 	

By entering this agreement, you agree and consent to being bound by our privacy policy that is located at [Here](#), and as is updated from time to time.

Company Signatures

EXECUTED by GTL Renewable Pty. Ltd. (Trading as "Powow Energy") by or in the presence of its duly authorised officers:

Company Signature	
Name of Authorised Officer	fg

Quotation Terms

This Quote is valid for a period of 14 days from the Date of Quote (Expiry Date) unless otherwise agreed in writing by us. This Quote forms part of the terms and conditions titled Power Purchase Agreement (PPA) Terms and Conditions ("Terms & Conditions"). A copy of the Terms and Conditions are available from https://powow.com.au/files/PowowPPA_TnCV112020.pdf .

All prices are in Australian Dollars (\$AUS).

In the event of any inconsistency between this Quote and the Terms and Conditions the latter shall prevail to the extent of the inconsistency.

Customer Notice

National Consumer Credit Protection Act, 2009 (Cth)

This agreement is not regulated by the National Consumer Credit Protection Act 2009 (Cth) ("the NCCP Act"). As a result:

- (a) if you have a complaint about the arrangement, you may not have access to the services of an external dispute resolution scheme that has been approved by ASIC. This means that you may have to go to court to resolve a dispute with the provider.
- (b) if you have trouble paying the periodic payments required under the arrangement:
 - (i) you may not have the right to ask the provider for a hardship variation to help you get through your financial difficulty.
 - (ii) The provider may take action against you for non-payment without giving you an opportunity to remedy the default.

Direct Debit Request

"GTL Renewable" means GTL Renewable Pty. Ltd trading as Powow Energy (ABN 92605 007 350) – (Payway User: Q23279)

I/we request and authorise GTL Renewable or its billing agent, until the end of EnerGuard Product Agreement, to arrange payment as per details below, by debiting my account as described in the form below. I understand that processing this request will take approximately ten working days and is only valid if the original form is correctly filled in and received by GTL Renewable. I acknowledge that GTL Renewable may terminate this request at any time by written or verbal notice and I must adopt an alternative method of payment.

Customer Details

Name	Uncle Pat Customer 5
Address	Street test Sydney, South Australia 1234
Contact Phone	1234567890
Email	bryan.g+unclepat5@shinehub.com.au
ShineHub ID	005389

Nominated Account Details

Financial Institution	dqwqwqwdq
Account Name	dwqwqdwqdwq
BSB (must be 6 digits)	123456
Account Number	123456

Direct Debit Authorisation

Account Holder Signature	
Account Holder's Name	fg

By signing this DDR, you acknowledge that you have read and understood the DDR Service Agreement under which debit arrangements are made between you and GTL Renewable. You agree to be bound by this DDR and applicable DDR Service Agreement. A copy of the DDR Service Agreement Terms and Conditions can be found https://powow.com.au/files/PowowPPA_TnCV112020.pdf.

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Next Steps

Powow Energy

What Happens Next

- Please send us your driver's licence
- Please send us your electricity bill
- Please send us a copy of your council rates
- Powow Energy will then counter sign the agreement once it is approved

As a part of the Clean Energy Council Approved Retailer Code of Conduct the CEC Guide for PV for Homeowners can be downloaded or viewed [here](#).

Attachment	
Proposed Layout <ul style="list-style-type: none">• <i>A proposal of the locations for the solar panels, inverter and/or battery system. Subjected to changes after engineering design review.</i>	Confirm Proposed Layout is attached
Design Report or Estimated Generation Report <ul style="list-style-type: none">• <i>Please be advised that the data is estimations only, and actual generation and savings may vary depending on individual circumstances.</i>	Confirm the Design Report or Estimated Generation Report is attached

CONGRATULATIONS – THE SOLAR RETAILER YOU’RE DEALING WITH HAS MADE A STRONG COMMITMENT TO GOOD BUSINESS PRACTICES AND IMPROVING STANDARDS IN THE SOLAR INDUSTRY.

The Clean Energy Council Solar Retailer Code of Conduct is a way for solar businesses to show their commitment to responsible sales and marketing activities and solar industry best practice.

The code of conduct is a voluntary scheme for retail businesses selling solar panel systems to households and businesses. It aims to lift the bar higher than the minimum requirements set by government and regulations and bring about a better standard of service within the solar industry. It is also the only solar industry code of conduct authorised by the Australian Competition and Consumer Commission.

The Clean Energy Council manages the code of conduct and ensures that signatories comply with its strict requirements at all times.

WHAT DOES THIS MEAN FOR YOU?

The company you’re dealing with has signed on to the Clean Energy Council Solar Retailer Code of Conduct. That means you will receive the following – and more.

- ✓ **assurance that the company has gone through a rigorous process to become an Approved Solar Retailer**
- ✓ a standard minimum warranty period of five years on your whole system
- ✓ **detailed information on the process between system installation and network connection**
- ✓ peace of mind that the company will adhere to all existing legislation and regulations, and that its sales representatives will act ethically and not engage in any dishonest or misleading tactics
- ✓ **many other quality and performance guarantees**

LOOK FOR A CLEAN ENERGY COUNCIL APPROVED SOLAR RETAILER

A Clean Energy Council Approved Solar Retailer is a company that has signed on to the code of conduct and agreed to follow its requirements at all times.

Look for the Clean Energy Council Approved Solar Retailers logo when buying solar:



To see a list of current Approved Retailers, visit approvedsolarretailer.com.au

HIGH STANDARDS

When you buy solar from a Clean Energy Council Approved Solar Retailer, you can be assured that you are buying a quality product from a company that follows all relevant consumer protection laws and is prepared to back the operation of your solar system for at least five years. The code also has strict requirements that companies must follow in pre- and post-sale activities, documentation and general business practices.

WHY THE CODE?

The Clean Energy Council established the Solar Retailer Code of Conduct in 2013 on behalf of the solar industry to improve customer service and industry standards. The Clean Energy Council already upholds industry standards for solar installations through its installer accreditation program.

The establishment of the Solar Retailer Code of Conduct means that the solar retail sector will also be monitored, and in particular companies that engage in misleading or poor sales and marketing practices.



CLEAN ENERGY COUNCIL APPROVED SOLAR RETAILERS WILL:

PRE-SALE

- ensure that sales representatives act ethically at all times
- not engage in any dishonest or misleading advertising and sales tactics
- provide you with the necessary information in writing to enable full education about your purchase prior to entering into a contract

POST-SALE

- respect your legal rights relating to cooling-off periods and refunds and give you the opportunity to cancel a contract and obtain a full refund where changes are made after contract that are not approved in writing
- provide a standard minimum warranty period of five years, on the operation and performance of the whole solar system including workmanship and products, and address any problems arising during this period
- fully inform you of the process between system installation and network connection or will facilitate this process on your behalf

DOCUMENTATION AND GENERAL BUSINESS

- ensure that you are provided with the required documentation before and after the solar system is installed
- adhere to all existing legislation and regulations, and maintain effective internal cancellation procedures
- be fully accountable for the actions of any subcontracted parties, including CEC-accredited installers/designers
- maintain a fair and transparent complaints process, and get back to you within 21 days of you making a complaint

DEALING WITH COMPLAINTS

Should you need to make a complaint against a company identifying itself as a Clean Energy Council Approved Solar Retailer, you should first contact the retailer

If you are not satisfied with the response from the Approved Retailer, you can also contact your relevant consumer protection organisation. You can also register your complaint with the Clean Energy Council, which will investigate breaches of the code. This may result in the retailer having its approval revoked.

For more information on dealing with complaints please visit approvedsolarretailer.com.au

FURTHER INFORMATION

- For further information or to view a copy of the code of conduct, visit approvedsolarretailer.com.au
- For any questions on the code of conduct, contact: Clean Energy Council – Code of Conduct Level 15, 222 Exhibition Street Melbourne VIC 3000 email codeofconduct@cleanenergycouncil.org.au
- To download the Clean Energy Council's 'Guide to installing solar PV for households', visit solaraccreditation.com.au/consumers
- For information on consumer rights and warranties, visit acc.gov.au/consumers/consumer-rights-guarantees
- To contact your relevant consumer affairs organisation, visit solaraccreditation.com.au/consumers/complaints
- To view the Australian Competition and Consumer Commission authorisation register, visit registers.accc.gov.au

WHAT IS THE CLEAN ENERGY COUNCIL?

The Clean Energy Council is the peak body for Australia's clean energy industry. We represent and work with hundreds of leading businesses operating in solar, wind, energy efficiency, hydro, bioenergy, energy storage, geothermal and marine along with more than 4000 solar installers.

We are committed to accelerating the transformation of Australia's energy system to one that is smarter and cleaner.

For more information, visit cleanenergycouncil.org.au

BECOME A CLEAN ENERGY COUNCIL APPROVED SOLAR RETAILER



WHY YOU SHOULD BECOME AN APPROVED SOLAR RETAILER

NEW BUSINESS OPPORTUNITIES

The Clean Energy Council's list of Approved Solar Retailers is the first port of call for many customers looking to buy solar. The Clean Energy Council works closely with governments and buying groups to create exclusive tender opportunities for Approved Solar Retailers.

STAND OUT FROM THE COMPETITION

As well as being listed on the website, Approved Solar Retailers can display the Approved Solar Retailer logo – a recognition of quality that distinguishes your company in the marketplace. Once you have been accepted as an Approved Solar Retailer, you will receive a package of marketing material to help you promote your business to consumers.

GIVE YOUR CUSTOMERS CONFIDENCE

Being an Approved Solar Retailer gives customers the confidence that you supply quality products, comply with consumer protection laws and will back the operation of your systems well into the future. Customers can be safe in the knowledge that you have been through a rigorous screening process and are committed to ethical business practices.

BOOST THE REPUTATION OF THE PV INDUSTRY

By becoming an Approved Solar Retailer, you will help to increase the level of trust in Australia's solar PV industry.

TESTIMONIALS

“Since we signed on to the Code, traffic to our website has increased. The Clean Energy Council's Approved Solar Retailers website is our highest referral site every month. We love being an Approved Solar Retailer. We put that logo on all of our collateral and tell all of our customers about it.”

**Jenny Paradiso,
Managing Director,
Suntrix**

“It gives us exposure through the Clean Energy Council website and through some of the marketing and branding of the Approved Solar Retailer program, so it gets our name out there into the industry and to our customer base. We would like for the whole solar industry to strive for that standard, but at the moment, it allows us to prove to our customers that we go one step above what some of our competitors may do.”

**Eddie Springer,
Project Manager,
Springers Solar**

THE SOLAR RETAILER CODE OF CONDUCT

ALL APPROVED SOLAR RETAILERS AGREE TO ADHERE TO THE CLEAN ENERGY COUNCIL'S SOLAR RETAILER CODE OF CONDUCT, WHICH IS AUTHORISED BY THE AUSTRALIAN COMPETITION AND CONSUMER COMMISSION. SOME OF THE MAIN REQUIREMENTS OF THE CODE INCLUDE:

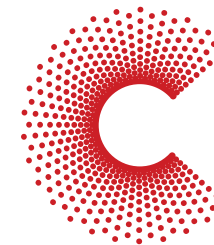
- ensuring that sales representatives act ethically at all times
- not engaging in any dishonest or misleading advertising or sales tactics
- upholding consumers' legal rights relating to cooling-off periods and refunds
- providing a minimum five-year warranty covering the operation and performance of the entire PV system
- providing consumers with all required documentation after the PV system is installed
- having a fair and transparent complaints process
- adhering to all existing legislation and regulations
- complying with all code administration, compliance arrangements and breach of code procedures, including payment of an annual fee.

HOW TO APPLY

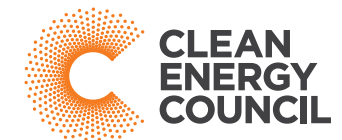
- 1** Visit approvedsolarretailer.com.au
- 2** Read the Solar Retailer Code of Conduct to ensure you meet the requirements
- 3** Apply online with the required documentation and pay the application fee

You can view the entire Approved Solar Retailer Code of Conduct at approvedsolarretailer.com.au

For more information on becoming a Clean Energy Council Approved Solar Retailer, please visit approvedsolarretailer.com.au or contact codeofconduct@cleanenergycouncil.org.au



CLEAN ENERGY COUNCIL
APPROVED
SOLAR
RETAILER



Photos Required For Design Review

To assist our engineers in confirming your solar design, please provide the following photos to your customer portal at shinehub.com.au or email them to pm@shinehub.com.au.

Below you will find a checklist of the documents required, keeping in mind the system you've ordered, please provide the appropriate photos. Furthermore, we have also attached some example images below as a guideline for your reference.

Documents/Photos Required:

- Photo Identification (**Powow PPA Only**)
- Most recent Council Rates (**Powow PPA Only**)
- Most recent Electricity Bill (**All Pages**)
- Entire Meter Board photo (**Full photo with all switches**)
- Proposed Battery location photo (**At least three locations with 2.5m by 1.8m Clearance**)
- Back of Internet Router photo

In Addition, If Installing Battery Only:

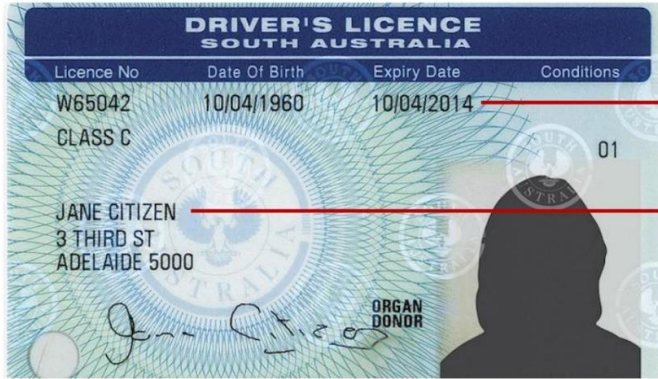
- Existing Solar Inverter Label (**All existing inverters**)
- Existing Solar Documentation (**System size & No. of panels**)

In Addition, If Installing Solar Panels:

- Roof photo (Clear photos from ground level)



Drivers Licence – only for Powow PPA Customer



1. Please provide valid and clear photo ID for each name on Council Rates Notice, and the tenant (if any).

2. Please use your legal name on the contract.

Council Rates – only for Powow PPA Customer

assessment number			A00000
issue date			20/07/18
DUE DATE			31/08/18
valuation amount			\$300,000
valuation base date			1/07/2016
rating category			Residential
payment in full			total due 31/08/18 \$ 1,892.03
payment by instalments			first due 31/08/18 \$ 1,253.03 second due 30/11/18 \$ 213.00 third due 28/02/19 \$ 213.00 fourth due 31/05/19 \$ 213.00
deduct any payments since	interest rate	rating period	TOTAL
30/06/2018	7.5% ^{AA}	01/07/2018 - 30/06/2019	\$ 1,892.03

John & Jane Doe
PO Box 201
Alexandria NSW 2015

530 Botany Rd Alexandria NSW 2015
L 2 DP 800000

Arrears - Legal charges
12 RESIDENTIAL - 12 (Min) 673.00
S01 DOMESTIC WASTE MANAGEMENT 73.10
S34 STORMWATER LEVY MOLONG RES 145.93

1. All recipient/owner needs to provide a valid photo ID and at least one of them needs to sign the contract.

2. Check if the issue date is the latest one.

3. The address on the contract must match your "Property Location", and NOT the mailing address, on this Notice;

4. Check if property title/type contains SP, S/P or any indication of Strata Plan. If yes, a strata approval for solar installation is required.

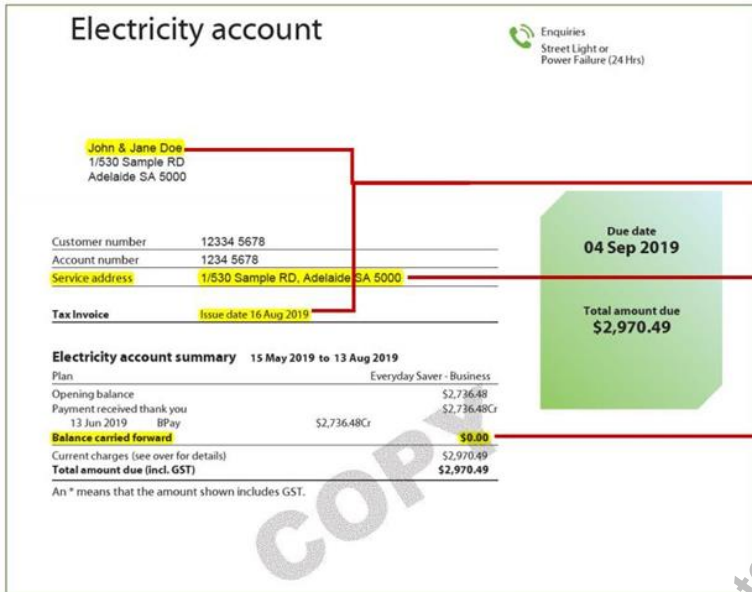
5. Check if there are any overdue, arrears, finer or legal charges. If yes, please let us know the reason.

**If you haven't received the very first council rates notice yet, please provide your settlement statement instead.*

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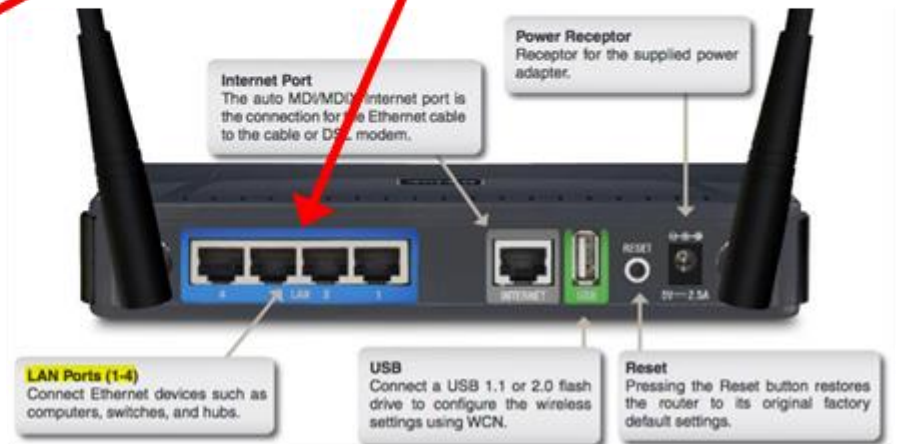


Electricity Bill – All Pages



1. Please provide your latest electricity bill with all pages.
 2. Check if Service/Supply Address, and NOT mailing address, matches the one on council rates. If not, please let us know the reason.
 3. Check if there's any overdue payment. If yes, please let us know the reason.
- * If you haven't received the first power bill yet, please provide a screenshot of the electricity account with the service address and the NMI.*

A photo of the **back of the router** to show **free LAN port**





Inverter And/Battery Location – Close Up And Full View

- Clear photo of the wall & ground of where you want to fit your inverter/battery.
- Recommended locations to be close to switch board and out of direct sunlight.
- Clearance needed for battery as per AS/NZS 5139-2019: 2000mm x 1800mm x 300mm [H x W x D]

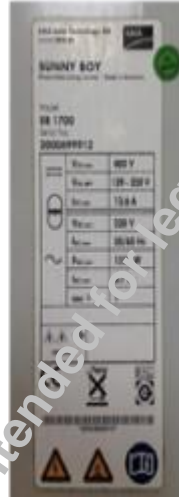
IMPORTANT: Please provide 3 possible battery locations for review. This helps our engineers approve a location.





Existing Solar Inverter – Close Up And Full View

- If you have an existing solar inverter(s). This is required as supporting information to your grid distributor for system approval.
- The inverter sticker is usually **on the side or under the inverter.**
- Be sure to show the following: **Model Name, Serial Number and Power Rating**



Existing Solar Panel Information

- Your existing solar panel information and documentation. This can usually be found on your original solar contract or Electrical Certificate of Compliance for your solar system.
- Require knowing the **quantity and size** of your existing solar panels

Roof Photos- If Installing Solar Panels

- Clear views of different roof sections that are suitable for solar panels to be installed.



Signature Certificate

Reference number: KJFKX-AEYHS-FYJQF-ITOXH

Signer	Timestamp	Signature
Uncle Pat Customer 5 Email: bryan.g+unclepat5@shinehub.com.au		
Sent:	27 Oct 2022 00:19:27 UTC	
Viewed:	27 Oct 2022 00:19:39 UTC	
Signed:	27 Oct 2022 00:20:19 UTC	
Recipient Verification:		IP address: 27.33.67.178
✓Email verified	27 Oct 2022 00:19:39 UTC	Location: Sydney, Australia

Document completed by all parties on:
27 Oct 2022 00:20:19 UTC

Page 1 of 1



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